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T.R.R.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:

Ronald A. KATZ

Serial No. 09/040,509

Filed: March 17, 1998

For: TELEPHONIC-INTERFACE
STATISTICAL ANALYSIS SYSTEM



Group Art Unit: 2743

Examiner: Woo, S.

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PRELIMINARY AMENDMENT

Box CPA
Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

This paper is filed in conjunction with the present continuing prosecution application (CPA), and generally responds to the Office Action dated March 23, 1999, by which claims 29-40 were given final rejection.

Accordingly, prior to examination of this application, please amend the application as shown herein. In view of the amendments and the accompanying remarks, reconsideration of the present application is respectfully requested, and final allowance is earnestly solicited.

IN THE CLAIMS

Please amend claims 29 and 36 as follows:

29. (Twice Amended) A process for controlling operations of an interface with a telephonic communication system including remote terminals for individual callers, wherein each of said remote terminals comprises a telephonic instrument including voice communication means and digital input means in the form of an array of alphabetic numeric buttons for

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